

Manual update SOFiE -user manual

Table of Contents

1. Index 2

2. Download & update (www.sofie.lu/en/installation)..... 2

3. Unix/Linux operating System 2
(SOFiE HOME is different as on Windows, you should know it) 2

4. Check the installed version..... 3

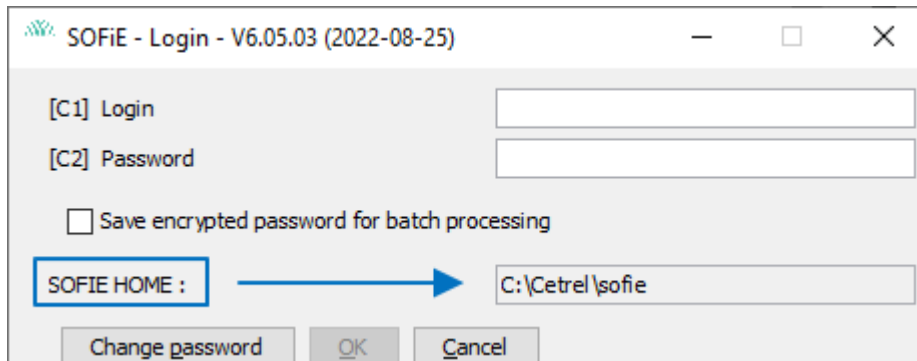
5. CONTACTS 3

5.1. SOFiE-BUSINESS 3

5.2. SOFiE-S.O.R.T. (Legal reporting) 3

1. Index

We design as SOFiE HOME the home directory of SOFiE: in this document it is c:\cetrel\sofie



When we install SOFiE in a new computer, we have to configure the connections parameters in order to allow SOFiE to connect on the SOFiE-server through the Internet.

These parameters are done by the user during the user creation profile but they can also be modified after, on the correspondent configuration files of user profile (like SOFiE HOME\properties\communication\ for the internet connection part)

For the network & proxy configuration, the IT service of the client has to prepare the computer where SOFiE has to be installed. For the details, please check our technical documentation: http://sofie.cetrel.lu/repo/sofie/help/help/SOFiE_enWebMain.html, SOFiE Installation & Update.

If IT service does not allow the computer to make automatic update (for any reason), the client should make the update manually. For this matter, please follow instructions below. Your IT assistance may be necessary.

2. Download & update (www.sofie.lu/en/installation)

- In your current SOFiE HOME, delete the folder lib.
- Download the latest package available in the Sofie's website.
- Unzip the package in a temporary folder and locate the folder sofie_files.
- Copy lib folder located under the unzipped folder sofie_files in the place of your SOFiE HOME.
- Start SOFiE to make sure that the upgrade was successful.

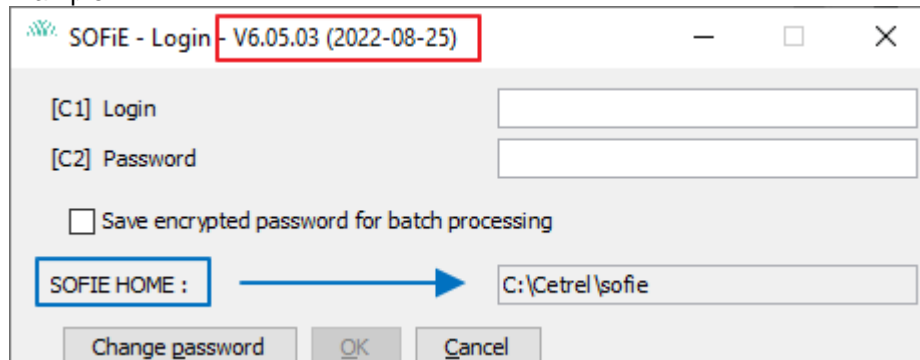
3. Unix/Linux operating System

(SOFiE HOME is different as on Windows, you should know it)

- Download Unix/Linux version
- Stop the batch if it's running.
- Unzip the zip file in a temporary folder. Copy the content of lib into the folder SOFiE HOME\lib (paste/replace).

4. Check the installed version

- Start SOFiE in graphic mode and check the version showed in the login screen.
Example :



- In batch mode, please check your log files.

5. CONTACTS

5.1. SOFiE-BUSINESS

- Contact for sales or technical questions:
 - Phone: (+352) 355 66 600
 - Email: sofie.lux@worldline.com
 - Web: www.sofie.lu

5.2. SOFiE-S.O.R.T. (Legal reporting)

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