



With SIX Payment Services, you can count on a partner with decades of experience. We provide you with customised solutions for cashless payment.

You can only understand your customer's needs if you understand your customer's business. Thanks to experienced employees and partners, SIX Payment Services is the European leader in the field of cashless payments and is an innovative network operator in Germany.

Along with network operation, the comprehensive range of services offered by SIX Payment Services includes full acceptance of all commonly used credit and debit cards, processing of customer cards and fleet cards and special solutions (e.g. account splitting, collective credit notes, digital receipt management). Furthermore, SIX Payment Services offers a wide range of modern terminals, mobile payment options and tailored omni-channel solutions for merchants at the point of sale and in e-commerce/m-commerce.

## **CARD ACCEPTANCE**

SIX Payment Services accepts a wide range of credit and debit cards so that your customers can always pay using their preferred card. This increases customer satisfaction on the one hand and the likelihood of them making spontaneous purchases on the other hand and therefore also increases your company's turnover.

# THE WIDE RANGE OF CARDS SUPPORTED BY SIX PAYMENT SERVICES

























### THE FEATURES OF SIX PAYMENT SERVICES:

- Dynamic Currency Conversion DCC
- Tax-free
- Blacklist requests
- Receivables collection
- Loyalty solutions
- eGoods
- Prepaid
- · Fleet cards

# **TERMINALS**

User-friendliness is the top priority for a terminal. That is why the portfolio of SIX Payment Services only contains devices which are easy and intuitive to use.



## FIXED TERMINALS

The highest security, tailored to your requirements and maximum efficiency. All in-store terminals by SIX Payment Services feature the latest contactless technology and make in-store cashless payments even more convenient.



## **MOBILE TERMINALS**

Directly at the table in a restaurant, after the sales consultation in a boutique or whilst sitting comfortably in a taxi: with a mobile terminal, invoices or purchases can be settled wherever it is easiest to do so.



## **UNATTENDED PAYMENT TERMINALS**

Increasing numbers of consumers want to use the fast, convenient and independent self-service payment options, whether this is at a petrol station, in a car park or on a ticket machine. The unattended terminals are impressive thanks to their very high level of security and robust design.

## **CENTRAL CLEARING**

## **ONLINE PORTAL IEX**

With the "Central clearing" service SIX Payment Services handles the entire payment transaction process for payments with girocard. We collect payments from the cardholder and transfer the equivalent value into the merchant's account, in various forms of collective credit note too upon request.

With the Information Exchange (iEx) terminal management system, SIX Payment Services is offering you a state-of-art online portal for the set-up, maintenance and monitoring of terminal data, from master data and closeouts to a comprehensive overview of direct debit reversals from payments and merchant accounting.

#### THE ADVANTAGES FOR YOU:

- · Fewer accounting entries at the merchant's bank
- No need for a direct debit agreement with the merchant's bank
- Collective credit notes possible in many different forms
- Individual references for the balancing credits
- Electronic information about direct debit reversals

## **THE ADVANTAGES FOR YOU:**

- · Online access to all customer data
- Real-time display of transactions incl. numerous other parameters (LiveStream)
- Reliable display of all turnover data as early as the next banking day
- Various analyses to suit your needs
- Protected access via a special high-security domain

## **REPORTS**

eFILE

Reports by SIX Payment Services provide you with all the statistics you need for your business. The reports are sent to you by e-mail as often as you wish, either daily, weekly or monthly. We also provide you with individualised datasets on request.

Save lots of time and money with eFile, the digital receipt management service by SIX Payment Services. Electronic processing has finally made transactions paperless for merchants. It does not matter whether the payment takes place using a PIN or signature.

## **THE ADVANTAGES FOR YOU:**

- Tailor-made support for your business processes
- Personalised datasets that meet your specific requirements upon request
- Precise evaluation of your customer data with a wide range of comparison options
- Valuable help with the reconciliation and analysis of your credits

## THE ADVANTAGES FOR YOU:

- Efficient payment processes
- Sustainable and environmentally friendly receipt management
- Easy access to your receipts via the Internet
- Low administrative costs
- Optimised processes
- Accelerated processing of direct debit reversals
- Fast processing of reminder procedures

# SERVICE AND SUPPORT

The expertise and experience of the staff at SIX Payment Services guarantees a level of customer service that meets all your expectations. With absolute loyalty, constant dedication and great sensitivity for individual solutions to problems, SIX Payment Services provides optimum customer relationship management.



### **ADVICE FOR POTENTIAL AND NEW CUSTOMERS**

SIX Payment Services provides information and advice to interested parties and potential new customers about your products and services.



### **TERMINAL SERVICE**

SIX Payment Services monitors the delivery and installation of the terminals and welcomes new customers by telephone after a few days.

In the event of any technical defects, SIX Payment Services replaces the items quickly and conveniently.



## **SERVICE LINE**

SIX Payment Services deals with all telephone queries concerning cashless payment transactions and all questions about maintenance.



## **TECHNICAL SERVICE LINE**

SIX Payment Services provides a complete 24/7 service.



## COMMERCIAL SERVICE LINE

SIX Payment Services is happy to help if you have any questions about your contract.



## YOUR LOCAL POINT OF CONTACT CAN BE FOUND AT:



















