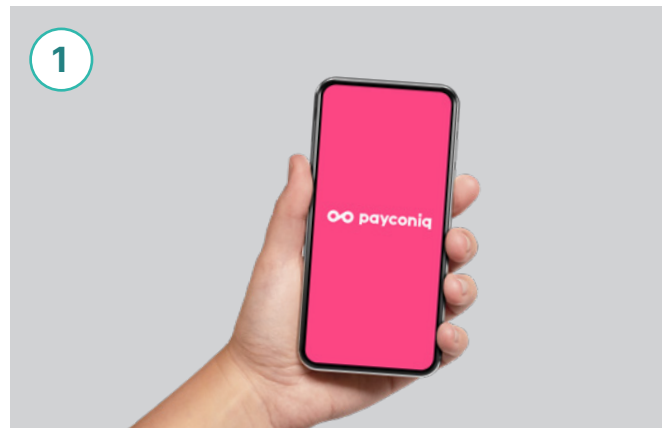# WORLDLINE

Acceptance of Payconiq on your countertop terminal

Your customers always have their smartphone with them and that's all they need to pay easily with Payconiq! This is how it works on your countertop terminal.

(1) Your client **opens the Payconiq app** on his smartphone.

(2) Enter the purchase amount on the **cash register**.
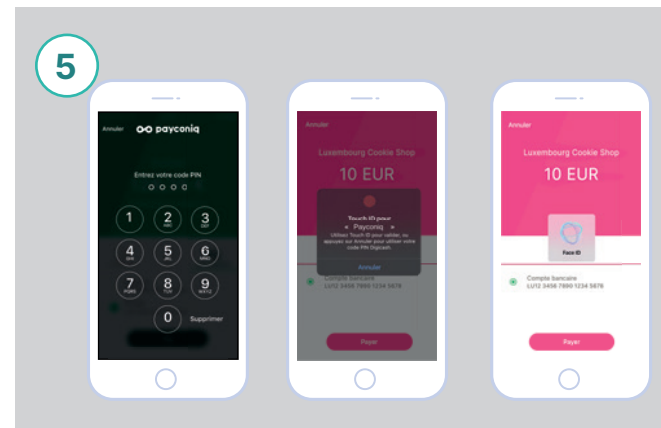
OR

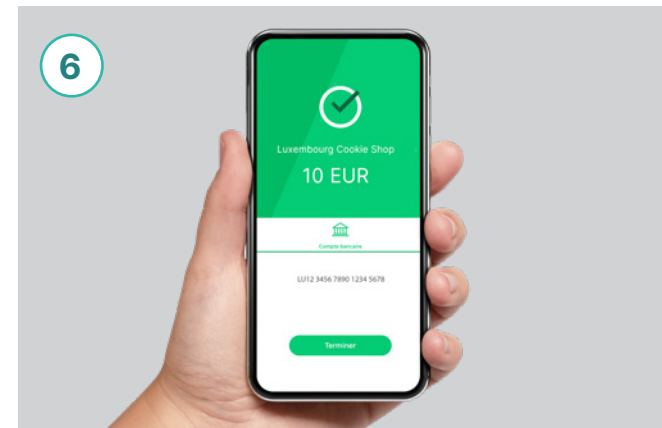**(2)** Enter the purchase amount **on the terminal**.

(3) The **QR code appears automatically** on the screen of your Worldline terminal. You have nothing more to do.

(4) Your client **scans the QR code on the terminal using his smartphone.**

(5) Your client uses his **PIN code, fingerprint or face ID** to confirm the payment.

(6) **The payment is complete!** Your customer receives a confirmation notification via the Payconiq app.

(7) After a successful payment, **a confirmation appears on the terminal** and a sales receipt is printed out.
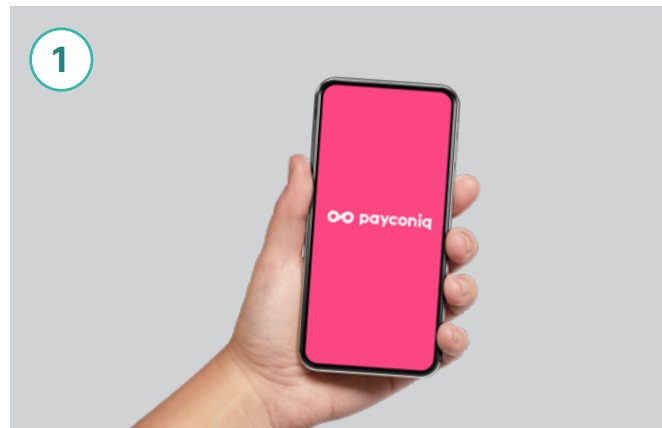
Important sidenotes

• When a customer wants to pay with his Payconiq app, his smartphone must be connected to a **Wi-Fi/mobile network**.
• Refunds of Payconiq transactions are not yet possible on your terminal.

Questions?

Please contact Worldline's Customer Service
+352 3 55 66 222 I cs_luxembourg@worldline.com

WORLDLINE

Acceptance of Payconiq on your portable terminal

Your customers always have their smartphone with them and that's all they need to pay easily with Payconiq! This is how it works on your portable terminal.

① Your client **opens the Payconiq app** on his smartphone.

② Enter the purchase amount on the **cash register**.
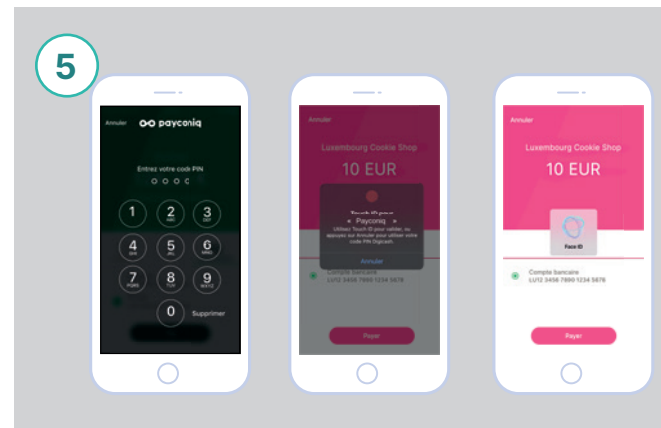
OR

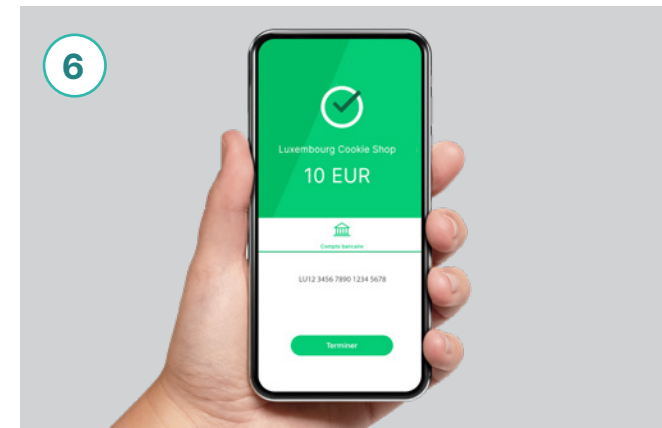**②** Enter the purchase amount **on the terminal**.

③ The **QR code appears automatically** on the screen of your Worldline terminal. You have nothing more to do.

④ Your client **scans the QR code on the terminal using his smartphone.**

⑤ Your client uses his **PIN code, fingerprint or face ID** to confirm the payment.

⑥ **The payment is complete!** Your customer receives a confirmation notification via the Payconiq app.

⑦ After a successful payment, **a confirmation appears on the terminal** and a sales receipt is printed out.

Important sidenotes

- When a customer wants to pay with his Payconiq app, his smartphone must be connected to a **Wi-Fi/mobile network**.
- Refunds of Payconiq transactions are not yet possible on your terminal.
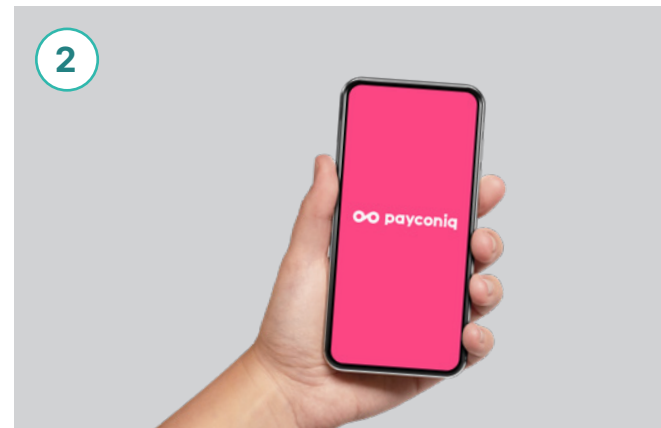
Questions?

Please contact Worldline's Customer Service
+352 3 55 66 222 I cs_luxembourg@worldline.com

WORLDLINE

Acceptance of Payconiq on your unattended terminal

Your customers always have their smartphone with them and that's all they need to pay easily with Payconiq! This is how it works on your unattended terminal.

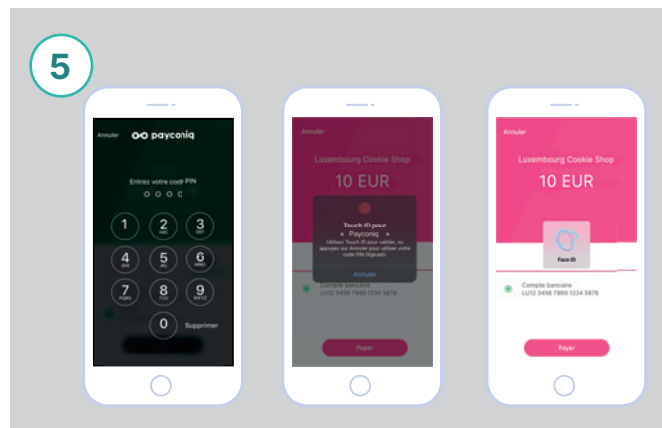**1**

Your client **chooses a product.**

2

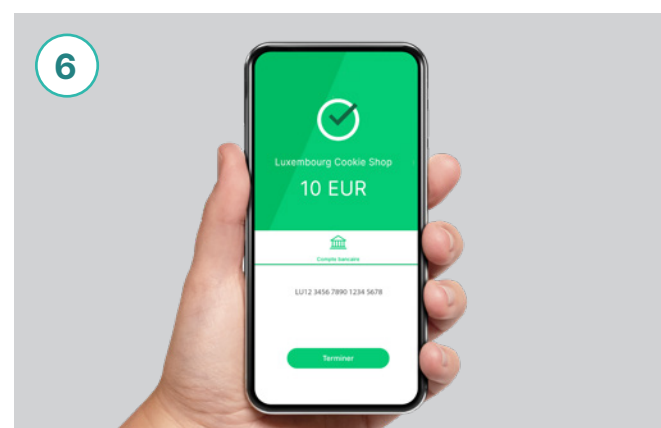Your client **opens the Payconiq app** on his smartphone.

3

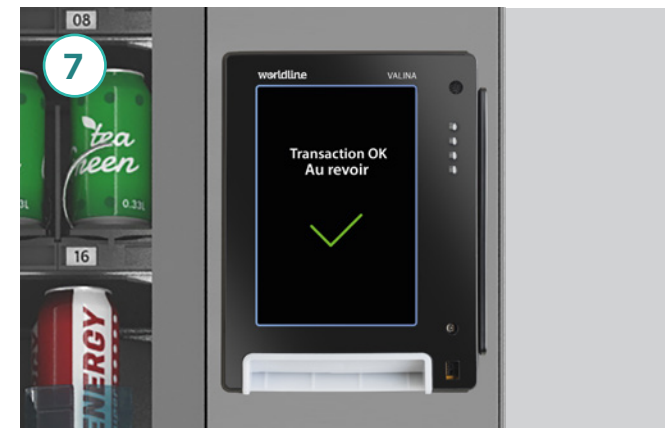The **QR code appears automatically** on the screen of your Worldline terminal.

4

Your client **scans the QR code on the terminal with his smartphone.**

5

He can use his **pin code, fingerprint or face ID** to confirm the payment.

6

The payment is complete! Your customer receives a confirmation notification via the Payconiq app.

7

After a successful payment, **a confirmation is displayed on the terminal.**

Important sidenotes

- When a customer wants to pay with his Payconiq app, his smartphone must be connected to a **Wi-Fi/mobile network**.
- Refunds of Payconiq transactions are not yet possible on your terminal.

Questions?

Please contact Worldline's Customer Service
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