/IX Payment Services

The most important yoximo functions

Purchase

1. Push the <1> button. "Purchase" is activated.	1: Purchase
2. Enter the amount and confirm with <OK>. The amount is separated (e.g. euros/cents) with a period. Amounts less than "1" are registered with a "0." at the beginning.	<Amount> **OK**
3. Depending on the card type, it must be inserted in the chip card reader, held up to the contactless reader or pulled through the magnetic swipe reader. If the customer uses the wrong reader for his or her card, that person is instructed to use the proper reader.	
4. The amount is displayed for the customer to read. When using a card with an associated PIN, the customer is instructed to enter the PIN code (4 to 6 digits) and confirm with <OK>. When using a card without a PIN, only the amount must be confirmed. Generally, customers do not need to do anything further for a contactless payment of a small amount. The transaction can be interrupted by pressing <STOP>. Timeout: If a transaction is not concluded within 30 seconds, the process is aborted.	<PIN> **OK**
5. Payments are processed and, when appropriate, authorised online. Chip cards: The card must remain inserted in the chip reader during the transaction until the instructions appear to remove the card.	
6. Receipt is printed out. Please follow the terminal's instructions: If the customer's signature is necessary, request that he or she provide one.	
7. To print a copy of the receipt: Push the <1> button. To not print a copy of the receipt: Push the <2> button. If no button is pushed, a copy is automatically printed after 10 seconds.	1: Copy or 2: No copy

Reversal (Cancellation)
With this function, the **last transaction** that was carried out is cancelled.

1. Push the <3> button. "Reversal" is activated.	3: Reversal
2. Enter the terminal's password and confirm with <OK>. (For the password, see the configuration sheet.)	<Password> **OK**
3. The amount of the previous transaction is displayed, and confirm it with <OK>.	**OK**
4. Reversal is processed and, when appropriate, authorised online.	
5. Receipt is printed out.	
6. To print a copy of the receipt: Push the <1> button. To not print a copy of the receipt: Push the <2> button. If no button is pushed, a copy is automatically printed after 10 seconds.	1: Copy or 2: No Copy

Credit (Refund)

If a transaction can no longer be cancelled (see "Reversal" on Page 1), a credit can be issued.

1. Push the <4> button. "Credit" is activated.	4: Credit
2. Enter the terminal's password and confirm with <OK>.	<Password> **OK**
3. Enter the amount and confirm with <OK>. The amount is separated (e.g. euros/cents) with a period. Amounts less than "1" are registered with a "0." at the beginning.	<Amount> **OK**
4. Only if the DCC function is activated: Enter the date of the original transaction and confirm with <OK>.	<Date> **OK**
5. Depending on the card type, it must be inserted in the chip card reader, held up to the contactless reader or pulled through the magnetic swipe reader.	
6. The cashier signs the receipt as a confirmation.	

Daily closing

During the daily closing, all processed transactions are delivered and closed. After the daily closing, all amounts are credited. A daily closing should be performed at least once a day – the best time is after the store has closed. The daily and shift counters are set to "0". During the shift handover, you can determine which transactions were carried out during this period (shift).

The shift handover is provided strictly for information purposes and **does not replace a daily settlement.**

Tips!
– Software updates take place at night and only when shifts are closed. Therefore, do not open a new shift in the evening after the daily closing is complete.
– After an "end of shift", reversals can no longer be carried out.

Use the <STOP> button to get to the terminal's main menu. Select Function <2> Balances and afterwards <3> Daily closing.	<STOP> <2> <3>

Notes about the unit

PLEASE NOTE! SIX carries out software updates at night in order to enable you to use your payment terminal without interruption during the day. For this reason, **your payment terminal must be left switched on at night with a constant Internet connection.**

Function	Description	Buttons
An audible warning signal sounds during the payment procedure	When general errors occur during the payment procedure, the terminal will repeatedly sound an audible warning signal and the request "terminal back to cashier please" will appear on the display. This message can be stopped by pressing the left function key beneath the display.	Left function key beneath the display
Setting up and activating WLAN	Set up WLAN so that you can automatically switch communication types. With yoximo FLEX, you can activate several communication types. The communication type is switched automatically when in operation.	\<STOP\> \<4\> \<5\> \<Password\>
Turning a communication type on/off	Set the communication types you wish to use (only for yoximo FLEX). These can be activated and deactivated. If only one communication type is active, there will be no automatic switches in communication type.	\<STOP\> \<4\> \<5\> \<Password\>
Setting mobile communication	yoximo FLEX automatically switches between 2G and 3G depending on which signal is stronger. If there are problems with switching in your area, you can set a mobile communication type.	\<STOP\> \<4\> \<5\> \<Password\> \<2\> \<8\>
Setup > password is requested	Call up the main menu with the \<STOP\> button. Select \<5\> for the Setup function. The following terminal-specific functions can be carried out. It is possible to reach this menu item only with the terminal password.	\<STOP\> \<5\> \<Password\>
Configuration	The terminal retrieves the latest configuration parameters.	\<STOP\> \<5\> \<Password\> \<1\>
Initialisation	Individual or all card issuers are reinitialised.	\<STOP\> \<5\> \<Password\> \<2\>
SW update	The terminal loads the latest version of the software. Caution! Downloading the software can take several minutes. Never pull out the plug.	\<STOP\> \<5\> \<Password\> \<3\>
Trm reset	This function is available only to service technicians and is protected with a special password.	\<STOP\> \<5\> \<Password\> \<4\>
Info	The terminal ID and current version of the software are displayed.	\<STOP\> \<5\> \<Password\> \<5\>
Print config	The current configuration is printed out. Note: This detailed printout requires a good deal of paper.	\<STOP\> \<5\> \<Password\> \<6\>
Print HW info	This function is available only to service technicians and is protected with a special password.	\<STOP\> \<5\> \<Password\> \<8\>
System	Use this function only if you are requested to do so by our hotline.	\<STOP\> \<5\> \<Password\> \<9\>

Enquiries and settings

| Enquiries (journal)	Settings
Use the <STOP> button to get to the terminal's main menu. Select the function <3> Queries.	Use the <STOP> button to get to the terminal's main menu. Select the function <4> Settings.
The following options are available: – Shift counter (current status of the present shift) – Daily counter (current status since the last daily settlement) – Trx Log Info (current status of transactions following the last data transmission) – Print DCC rate (optional) – Print last ticket	The following options are available: – Trm language – Service PW – Network Setup – Powermanagement – Keypad tones

Changing paper roll

1

2
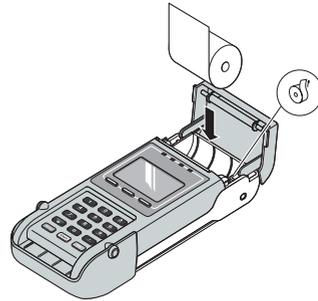
Detailed usage instructions
Are you looking for detailed information about your payment terminal?
You can find the complete usage instructions on our website.

www.six-payment-services.com/terminal

Your local point of contact can be found at: www.six-payment-services.com/contact