



cCredit Management Console (cMC)

The innovative support application from SIX



Extending the capabilities of the cCredit cash-register-integrated payment solution, the cCredit Management Console (cMC) offers unique support for your central help desk: the web-based support application from SIX simplifies overall administration of all payment terminals and swiftly and efficiently assists your support operations – worldwide.

Advantages for you: the cMC offers you a direct overview of the current processes of your EFT terminals from any workstation.

Information from all cCredit installations is available for support in real time – from configuration parameters to operating status through to the transaction currently being processed.

Additional functionalities, such as the Fraud Detection Service, offer the greatest possible protection and comfort for the administration of your cCredit terminals. The Fraud Detection Service identifies and records any unusual activity on the PIN pad, such as a loss of power or hardware change, and shows these messages on the user interface. This allows you to examine the point of sale for attempted manipulation on a targeted basis (for example after a break-in).

Scope of service of the Management Console:

- Filters and displays transaction data in real time
- Reprints transaction receipts
- Issues status and content of daily closing
- Displays the configuration of the cCredit terminal, the PIN pad and the point of sale
- Shows the log files for disruption analysis
- Fraud Detection Service for identifying the manipulation of pin pads
- Simple involvement of SIX in case of service via the “SOS button”

The cMC naturally meets all PCI DSS (Payment Card Industry Data Security Standard) requirements for protecting the card data.

The transaction report provides a clear list of the transactions carried out. It shows comprehensive details, such as the date, time, amount, type of card or the transaction result. Customer receipts can easily be displayed and reprinted at any time.

The cMC enables the simple administration of your cCredit terminals – worldwide.

Functional areas of the cCredit Management Console:

Transaction report

The transaction report shows transaction data in real time. The filter options and information available enable targeted analysis and offer the perfect base for swiftly assisting your support operations.

cCredit info

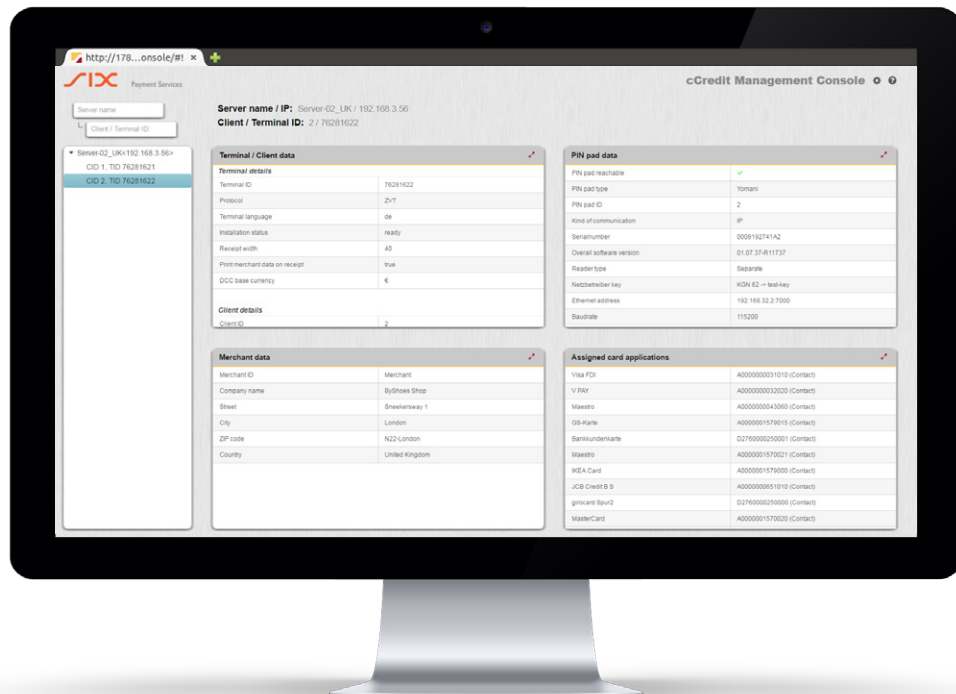
The cCredit info provides detailed information on the configuration of the payment solution. This guarantees unique and quick analysis in case of support for you and your branches.

Installation report

The installation report determines the operating status of all terminals. This means you can ascertain possible operating restrictions and eliminate disruptions before the branches open.

Terminal control

Terminal control enables the central initiation of service functions from any location that have to be carried out locally by the branch personnel or service technician with traditional payment solutions. The use of the cMC therefore reduces costs and increases the availability of the payment solution as disruptions are quickly eliminated.



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