

Schedule of fees for payment services

WITHIN DISTANCE BUSINESS (SWITZERLAND)

Effective from 03.2022

TRANSACTION-RELATED FEES DISTANCE BUSINESS	Service charge	Means of payment
Minimum fee Is charged instead of the basic rate if the transaction fees incurred are below the amount indicated.	CHF 0.20/transaction	All means of payment
Surcharge commercial cards Applies to transactions with international commercial cards.	1.300% (of transaction amount)	Visa/Visa Electron, Mastercard, Maestro, Visa Debit, Debit Mastercard
Surcharge EEA-transactions Applies to transactions with cards issued outside Switzerland and inside the European Economic Area.	0.400% (of transaction amount)	Visa/Visa Electron, Mastercard, Maestro, Visa Debit, Debit Mastercard
Surcharge interregional transactions Applies to transactions with cards issued outside of the European region. Country list available under worldline.com/merchant-services/visa-mastercard .	1.300% (of transaction amount)	Visa/Visa Electron, Mastercard, Visa Debit, Debit Mastercard
Surcharge non-secure¹ Applies to transactions executed without "3-D Secure" procedure.	0.850% (of transaction amount)	Visa/Visa Electron, Mastercard, Visa Debit, Debit Mastercard
Surcharge late delivery¹ Charged for transactions that are delivered to the system later than 48 hours after their execution.	0.850% (of transaction amount)	All means of payment
3-D Secure authentication fee	CHF 0.03/transaction	Visa, Mastercard, Visa Debit, Debit Mastercard, (V PAY, Maestro)
Acquirer authorization fee	CHF 0.0275/transaction	Visa, Visa Debit, (V PAY)
Pre-authorization fee (min. CHF 0.02)	0.080%	Mastercard, Maestro, Debit Mastercard
Final authorization fee	0.009%	Debit Mastercard
Integrity fee for final authorizations (min. CHF 0.04)	0.280% (of authorization amount)	
Applies to transactions that are delivered to Worldline' system later than four working days after their authorization, whose authorization amount/currency does not match the transaction amount/currency delivered to Worldline or that are canceled after their final authorization.		
¹ These surcharges do not apply to Mail/Phone Order transactions.		
GENERAL FEES	Service charge	
Connection to the authorization and settlement system	Free of charge	
Activation of the dynamic currency conversion (DCC) service	Free of charge	
Processing of chargebacks	CHF 30.00/chargeback	
Provision of duplicates Applies to duplicates of contracts/reimbursement notices	Free of charge	
Special reports ordered by the Merchant Applies to analyses, single transaction overviews, subsequent entries etc.	CHF 75.00/hour	

All fees listed in this schedule of fees are exclusive of VAT.

Your local point of contact can be found at: worldline.com/merchant-services/contacts

