

# OUR SERVICE FOR YOUR PAYMENT TERMINAL

## POLAND

<b>Customer Data</b>	Please have the following information ready each time you contact the hotline: • Terminal ID	
<b>Technical Hotline</b>	<b>Phone number</b>	+48 22 717 5902
	<b>Opening hours</b>	24/7
	<b>Languages spoken</b>	Polish
<b>On site repair</b>	<b>Service times</b>	Monday – Saturday, 8 a.m. – 8 p.m. Repairs take place at the terminal's location following consultation with the hotline. Action is taken within the following hours of fault notification: <ul style="list-style-type: none"> <li>• Comfort within 48 operating hours</li> <li>• Premium within 24 operating hours</li> <li>• Premium within 6 operating hours</li> </ul>
<b>Swap repair service</b>	<b>Repair times</b>	Monday – Friday The repair is performed following prior agreement with the hotline. SIX Payment Services will bear the cost for returning the terminal to the Merchant.
<b>Address</b>	<b>Address for send-in repair</b>	Mellon Poland Sp. z .o.o. Ul. Łopuszańska 36 02-220 Warszawa Poland
	<b>Contact for equipment return in case of termination</b>	customerservices@six-payment-services.com +48 22 475 75 20

**YOUR LOCAL POINT OF CONTACT CAN BE FOUND AT:**

[six-payment-services.com/contacts](https://six-payment-services.com/contacts)

six-payment-services.com  
worldline.com