



# Terminal Services Overview

## Poland

<b>Ingenico Terminals</b>	ICT220 & IPP220, ICT250, i5100, ML30, IPP350, EFT930, IWL250  Please keep these details at hand whenever you contact the hotline:  Merchant ID _____  Terminal ID _____
<b>Technical Hotline</b>	Phone number +48 22 717 5902 Opening hours 24/7 Languages spoken Polish
<b>On-Site Repair</b>	Service times Monday–Saturday The repair is performed at the location of the Terminal following prior agreement with the hotline. Any intervention will take place within 48 hours (Mon–Sat) of the alert.
<b>Send-In Repair</b>	Repair times Monday–Friday The repair is performed following prior agreement with the hotline. The Merchant shall send the defective terminal to SIX Payment Services at his expense. Upon receipt any terminal will be repaired within 2 business days. SIX Payment Services will bear the cost for returning the terminal to the Merchant.
<b>Address</b>	Address for send-in repair: Mellon Poland ul. Łopuszańska 26 budynek B 02-220 Warszawa Poland

Your personal contact: [www.six-payment-services.com/contact](http://www.six-payment-services.com/contact)

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