

Distance payments with credit cards

Datasheet for telephone authorizations

Automatic authorization in an online shop

If your customer makes a credit card payment in your online shop with Visa, MasterCard, Diners Club or Discover, an authorization request will be automatically made through SIX Payment Services to the cardholder's bank. If a positive reply is received, the cardholder's credit limit will be reduced by the authorized amount at the same time. This reduction shall remain in place until the card issuing bank deletes the authorization, if no transaction has subsequently been submitted.

Computer-based telephone authorization

Our authorization desk for Visa, MasterCard, Diners Club and Discover is available to you around the clock, 365 days a year. To avoid queues and phone charges, please use our **toll-free phone authorization line +41 800 80 1080**. This toll-free number provides the efficient authorization of all credit card transactions with the help of a voice-guided computer procedure and key entries using the telephone. The usual SIX Payment Services emergency central phone number: +41 800 80 1010, shall remain in operation for emergencies.

Note your merchant number here:

Dial the toll-free number +41 800 80 1080

Choose your language using voice recognition

Choose distance payments
Mail/Phone Order or E-Commerce

Further steps

- Enter your personal merchant number
- Enter number and expiry date of the Visa card, MasterCard, Diners Club or Discover card
- Possibility to enter the CVC2/CVV2/CID¹
- Select currency
- Enter the exact purchase amount

Please press the star (*) button to continue with additional authorizations.

¹ The CVC2/CVV2/CID card verification value is comprised of the last three digits printed in the signature field on the reverse side of the card.

Your local point of contact can be found at: www.six-payment-services.com/contact

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