



Our service for your payment terminal Switzerland

<p>Payment terminals</p>	<p>yomani, yoximo, xenta, xentissimo, davinci</p> <p>Please have the following information ready each time you contact the hotline:</p> <p>Your merchant no. _____</p> <p>Your terminal ID _____</p>
<p>Technical hotline</p>	<p>Tel. +41 58 399 51 11</p> <p>Hours of operation 24/7</p>
<p>Fault clearance and maintenance</p> <p>Send by post Comfort service package</p> <p>On site within 24 hours Pro service package, short-term and seasonal rental</p> <p>On site within 5 hours Pro+, Top Account service packages</p> <p>Maintenance and inspection Pro, Pro+ service packages</p>	<p>Repair and service hours Monday to Friday The Contracting Partner sends the defective terminal to SIX Payment Services at its own cost. The terminal is usually repaired the day it is received by SIX Payment Services or on the following working day. Once the fault is cleared, SIX Payment Services returns the terminal to the Contracting Partner by post.</p> <p>Monday to Saturday, 8 a.m. to 6 p.m. Repairs take place at the terminal's location following consultation with the hotline. Action is taken within 24 hours of fault notification.</p> <p>Monday to Sunday, 8 a.m. to 6 p.m. Repairs take place at the terminal's location following consultation with the hotline. Action is taken within 5 hours of fault notification.</p> <p>Monday to Friday, 8 a.m. to 6 p.m. Annual maintenance is carried out at the terminal's location once a date is agreed between the Contracting Partner and SIX Payment Services.</p>
<p>Address</p>	<p>To send in defective terminals: SIX Payment Services Ltd Werkstatt Hardturmstrasse 201 8021 Zurich Switzerland</p>

Your personal contact: www.six-payment-services.com/kontakt

SIX Payment Services Ltd
Hardturmstrasse 201
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