



Terminal Services Overview

Poland

Ingenico Terminals	ICT220 & IPP220, ICT250, i5100, ML30, IPP350, EFT930, IWL250 Please keep these details at hand whenever you contact the hotline: Merchant ID _____ Terminal ID _____
Technical Hotline	Phone number +48 22 717 5902 Opening hours 24/7 Languages spoken Polish
On-Site Repair	Service times Monday–Saturday The repair is performed at the location of the Terminal following prior agreement with the hotline. Any intervention will take place within 48 hours (Mon–Sat) of the alert.
Send-In Repair	Repair times Monday–Friday The repair is performed following prior agreement with the hotline. The Merchant shall send the defective terminal to SIX Payment Services at his expense. Upon receipt any terminal will be repaired within 2 business days. SIX Payment Services will bear the cost for returning the terminal to the Merchant.
Address	Address for send-in repair: Mellon Poland ul. Łopuszańska 26 budynek B 02-220 Warszawa Poland

Your personal contact: www.six-payment-services.com/contact

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